



## **Roux at Skindles: Cancellation and “No-Show” Policy**

### **The Brasserie and Cocktail Bar**

All reservations of up to 8 people will need to be guaranteed with a credit card. The details are encrypted and no monies are taken in advance.

Should you wish to cancel your reservation we would require 48 hours cancellation notice. 'No-shows' will be charged at £40.00 per person.

A deposit of £20.00 per person will be requested for bookings of more than 8 people. The deposit will be credited to your final bill upon your visit.

In the unfortunate event that the booking is not honoured in whole or part by yourselves or, is cancelled by yourselves with less than 72 hours' notice, then Roux at Skindles will retain the deposit paid per person.

Pre-ordered items, not cancelled in due time, will be charged for in their entirety.

### **The Chairman's Room (Private Dining Room)**

The fabulous Chairman's Room on our top floor is available for exclusive hire with a maximum seating capacity for 14 guests. We do not charge room hire for lunch or dinner bookings in the private dining room, however, a minimum spend of £80.00 per person (minimum total £640.00) will apply.

Room hire charges will apply for meetings and are shown on all function contracts.

In order to secure your booking, Roux at Skindles requires a deposit of £20.00 per person. The deposit will be credited to your final bill upon your visit.

In the unfortunate event that the booking is not honoured in whole or part by yourselves or, is cancelled by yourselves with less than 72 hours' notice, then Roux at Skindles will retain the deposit paid per person.

Pre-ordered items, not cancelled in due time, will be charged for in their entirety.

### **Notification of Cancellation**

Any deposit paid to Roux at Skindles will be refunded in full provided cancellation is given with a minimum of 72 hours' notice from the time and date of the reservation. Cancellation charges for meetings or exclusive hire are shown on all function contracts.

Notice may be given by:

1. Email to [reservations@rouxatskindles.co.uk](mailto:reservations@rouxatskindles.co.uk)
2. Online Reservation System

If you have any questions then please do not hesitate to contact us.

Roux at Skindles  
01628 951100  
[www.rouxatskindles.co.uk](http://www.rouxatskindles.co.uk)

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